GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:5004
ANSWERED ON:10.05.2007
TICKET REFUND RULES
Sugavanam Shri E.G.

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Consumer Commission has directed the Railways to make ticket refund rules user-friendly and simple; and

(b) if so, the action taken by the Railways thereon?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a): No, Sir.

(b): Does not arise.